

BEFORE THE**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA**

Application of)	
Cathect Communications Inc.)	
For a Certificate nonpublic Convenience)	
and Necessity to Provide Resold and Facilities)	Docket Num: 2020 - ____-C
-Based Local Exchange, Exchange Access and)	
Interexchange Telecommunications Services)	
in the State of South Carolina,)	
and For Alternative and Flexible Regulation)	

Cathect Communications, Inc. (" Applicant"). by undersigned counsel and pursuant to South Carolina Code Sections 58-9-280(B) and 58-9-310, and the rules and regulations of the Public Service Commission of South Carolina (" Commission"), hereby requests the issuance of a Certificate of Public Convenience and Necessity (" CPCN") to Applicant to provide facilities based and resold local exchange service (including exchange access) and interexchange telecommunications services throughout the State of South Carolina. Applicant also requests that the Commission regulate its interexchange service offerings as described below in accordance with the principles and procedures established for alternative regulation in Commission Order Nos. 95-1734 and 96-55 in Docket No. 95-661-C, and as modified by Commission Order No. 2001-997 in DocketNo.2000-407-C. In addition, Applicant requests flexible regulation for its local exchange telecommunications services in accordance with procedures authorized in Order No. 98-165 in Docket No. 97-467-C.

Applicant principally proposes to offer facilities based local exchange telecommunications services to carrier customers throughout the State of South Carolina. Specifically, Applicant expects to offer wholesale transport and backhaul services to wireless carriers and other service providers. Applicant will provide such services using optical technology connecting customer- provided wireless capacity equipment to customer or Applicant provided bi-directional radio frequency to optical conversion equipment. All services will be available twenty-four hours a day and seven days a week. Applicant will begin offering service if this Application is granted.

Applicant will not initially offer voice services (or any other switched services), but seeks authority to do so, should Applicant decide to expand its services as market conditions dictate. To the extent Applicant provides voice telephone services in the future, Applicant intends to use the existing local exchange boundaries and established local calling scope of the incumbent local exchange carriers in South

Carolina. Applicant will perform network and equipment maintenance necessary to ensure compliance with any quality of service requirements. Applicant will comply with all applicable Commission rules, regulations and standards, and will provide safe, reliable and high-quality telecommunications services in South Carolina. Applicant does not intend to provide retail residential local exchange services in South Carolina, and therefore the bond requirement set out in S.C. Code Ann. Regs. 103-607 does not apply to Applicant. In the event Applicant provides retail residential local exchange services in South Carolina, Applicant will comply with the provisions of S.C. Code Ann. Regs. 103-607. Applicant respectfully submits that granting this Application will serve the public interest of South Carolina by encouraging technological innovation, the deployment of new infrastructure, lower rates through increased competition, and greater reliability and capacity in existing networks. Specifically, Applicant's services supplement wireless coverage without requiring the construction of large towers due, in part, to the smaller types of antennas utilized by Applicant. By expanding the capacity and availability of wireless services in South Carolina, the State's telecommunications infrastructure will be improved, and economic development will be facilitated.

In support of this Application, Applicant respectfully states as follows:

1. The name and address of the Applicant is:

Cathect Communications, Inc.

2160 Lexington Ln, Cummings GA 30040 Telephone: 678-666-0075

2. Correspondence concerning this Application should be directed to Applicant's attorneys:

Bob Coble, Esq.

Member

Nexsen Pruet, LLC

1230 Main Street, Suite 700 (29201) Post Office Drawer 2426

Columbia, SC 29202

With a copy to:

Suzane Anderson

Manager Operations to Cathect Communications, Inc.

2160 Lexington Ln, Cummings GA 30040 Telephone: 678-666-0075

3. If this Application is granted, the Commission should direct all correspondence directly to Applicant's regulatory contact:

Suzane Anderson

Manager Operations to Cathect Communications, Inc.

2160 Lexington Ln, Cummings GA 30040 Telephone: 678-666-0075

4. Description of Applicant

Applicant is a Georgia corporation formed on April 3rd, 2020. Copies of its Certificate of Formation and Certificate of Authority to Transact Business as a foreign entity in South Carolina are attached hereto as Exhibit A.

5. Officer, Directors, and Legal Counsel

The following individuals serve as Applicant's Officers:

Ishrat Jahan- President

Saba Zubair- Chief financial office

Suzane Anderson- Manager Operations

The following individuals serve as Applicant's Legal Counsel

Bob Coble, Esq., South Carolina Local Counsel

6. Customer Service

Applicant understands and values the importance of quality customer service for South Carolina's consumers. Applicant's customers will be able to contact Applicant regarding customer service issues at in writing at Applicant's contact address, and via a customer service email address, all of which will be available at Applicant's website, www.cathectc.com and will be printed on each customer's invoices.

7. Financial Ability

Applicant has sufficient financial resources to operate in South Carolina. Applicant's unaudited financial statements are attached hereto as Exhibit B. Applicant is seeking confidential treatment of these statements and is providing these financials under seal by means of the Motion for Protective Treatment has been filed concurrently with this Application.

8. Managerial and Technical Ability.

Applicant is technically and managerially qualified to provide the services described in this Application in South Carolina. Applicant's operations will be directed by its existing corporate management, technical, and operations staffs responsible for the telecommunications operations of Applicant. The names and titles of Applicant's key officers are set forth in Section 5.

Exhibit C to this Application sets forth a brief overview of the technical and managerial experience of those individuals. Officers may be contacted at Applicant's principal place of business indicated above. Neither Applicant nor any of its officers, directors, partners, managers, or members has been or are currently the subject of any civil or criminal proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency that could adversely affect Applicant's ability to provide telecommunications services in South Carolina. this Application in South Carolina. Applicant's operations will be directed by its existing corporate management, technical, and operations staffs responsible for the telecommunications operations of Applicant. The names and titles of Applicant's key offers are set forth in Section 5.

9. Proposed Service Territory

Applicant proposes to offer facilities based local exchange service throughout the entirety of South Carolina. Local exchange service will be offered within the present operating areas of the Incumbent Local Exchange Carriers ("ILECS") to the extent open to competition. Exhibit D attached hereto, contains Applicant's proposed informational tariff.

10. Public Interest and Necessity

As described in this Application, Applicant is managerially, technically, and financially qualified to provide telecommunications service in South 'Carolina. By expanding the availability of telecommunications services in South Carolina, the State's telecommunications infrastructure will be

improved and, with it, economic development will be facilitated. Also, Cathect Communications services are designed to supplement wireless coverage without requiring the construction of large towers.

Application will have both direct and indirect public benefits. The public will benefit directly through use of Cathect Communications, Inc.'s services, and indirectly in that with Cathect Communications, Inc. in the market, the increased competition will provide an incentive for existing carriers to improve their service offerings and become more efficient, productive, and innovative.

For all these reasons, the public convenience and necessity will be served by the Commission's issuance of a Certificate of Public Convenience and Necessity to Applicant authorizing it to provide services as described herein.

The grant of this Application is consistent with S.C. Code Ann. § 58-9-280(B). Accordingly, Applicant makes the following representations to the Commission:

- A. Applicant possesses the technical, financial, and managerial resources sufficient to provide the services requested;
- B. The provision of local service by Applicant will not adversely impact the availability of affordable local exchange service;
- C. Applicant's local services will meet the service standards required by the Commission;
- D. Applicant, to the extent it is required to do so by the Commission, will participate in the support of universally available telephone service at affordable rates; and,
- E. The provision of local service by Applicant will not adversely impact the public interest.**

Typically, in the telecommunications industry, as new entrants arrive in a market, the increased options have had positive effects on choice, price of services, and the performance of those services, thus providing concurrent benefits to consumers. Furthermore, as prices have decreased due to competition market demand has increased, resulting in increased revenues for both new entrants and established firms. Cathect Communications, Inc.'s presence in South Carolina will incentivize other telecommunications providers to operate more efficiently, offer more innovative services, reduce prices, and improve quality of service as well.

For all the above reasons, the approval of this Application is in the public interest.

11. Waivers and Regulatory Compliance

Applicant requests that, pursuant to 10 S.C. Reg. 103-601(3), the Commission waive the following Commission Rules and grant regulatory treatment as set out herein:

A. 10 S.C. Reg. 103-610: Applicant requests a waiver of the requirement in Rule 103-610 that all records required under the rules be kept within the State. Applicant maintains its records at its principal offices in its operational headquarters indicated above. As such, maintaining a separate set of books and records in South Carolina for Applicant's South Carolina operations would be unduly costly and burdensome. Applicant states that all such books and records shall be provided to the Commission Staff or the Office of Regulatory Staff ("ORS") in a timely manner upon request, and will also make those books and records available to the Commission Staff or the ORS its offices in California, and will bear the reasonable expense of travel for the Commission Staff or ORS to examine those books and records located outside South Carolina.

B. 10 S.C. Reg. 103-611: Applicant requests that it be exempt from any recordkeeping rules or regulations that might require a carrier to maintain its financial records in conformance with the Uniform System of Accounts ("USGA"). The USGA was developed by the FCC as a means of regulating telecommunications companies subject to rate base regulation. As a competitive carrier, Applicant will not be subject to rate base regulation and therefore should not be subject to USOA requirements. Applicant maintains its books in accordance with Generally Accepted Accounting Principles ("GAAP"). In addition to the above requested waivers, Applicant reserves the right to seek any regulatory waivers which may be required for Applicant to compete effectively in the South Carolina telecommunications market.

C. Flexible Regulation of Local Exchange Services: Applicant respectfully requests that any future switched local exchange service offerings be regulated in accordance with the procedures outlined in Order No. 98-165 in Docket No. 97-467-C.

D. Alternative Regulation of Business Service Offerings. Applicant requests that all of its future interexchange switched business service offerings be regulated pursuant to the procedures described and set out in Commission Order Nos. 95-1734 and 96-55 in Docket No. 95-661-C, as modified by Commission Order No. 2001-997 in Docket No. 2000-407-C. It is Applicant's intent by this request to have its business services regulated in the same manner as this Commission has permitted for AT&T

Communications of the Southern States, Inc. ("AT&T"). Specifically, Applicant requests that the Commission:

- a. remove the maximum rate tariff requirements for its business services, private Line, and customer network-type offerings;
- b. presume that the tariff filings for these uncapped services be valid upon filing. However, if the Commission institutes an investigation of a particular filing within seven (7) days, the tariff filing would be suspended until further order of the Commission; and
- c. grant Applicant the same treatment as AT&T in connection with any future relaxation of the Commission's reporting requirements.

CONCLUSION

For the reasons stated above, Applicant respectfully requests that the Commission expeditiously grant this Application for the authority to provide all types of facilities-based and resold local exchange, exchange access and interexchange telecommunications services, and grant Applicant's request for alternative and flexible regulation and the waivers described herein.

Respectfully submitted,

By: /S/ Suzane Anderson

Suzane Anderson

Manager Operations

Catnect Communications, Inc.

2160 Lexington Ln, Cummings GA 30040

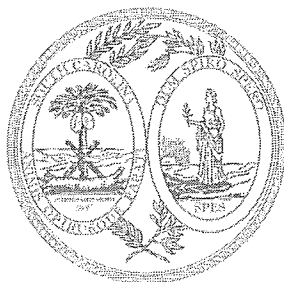
Telephone: 678-666-0075

Email: Info@catnectc.com

LIST OF EXHIBITS

Exhibit A "Certificate of Formation/ Certificate of Authority

The State of South Carolina



Office of Secretary of State Mark Hammond

Certificate of Authority

I, Mark Hammond, Secretary of State of South Carolina Hereby Certify that:

Cathect Communications Inc., a corporation duly organized under the laws of the state of Georgia and issued a certificate of authority to transact business in South Carolina on August 25th, 2020, has on the date hereof filed all reports due this office, paid all fees, taxes and penalties owed to the State, that the Secretary of State has not mailed notice to the corporation that its authority to transact business in South Carolina is subject to being revoked pursuant to S.C. Code Ann. §33-15-310, and no application for surrender of authority to do business in South Carolina has been filed in this office as of the date hereof.

Given under my Hand and the Great Seal
of the State of South Carolina this 20th day
of November, 2020.


Mark Hammond, Secretary of State

Exhibit B-

CONFIDENTIAL Financial Statements (Filed UNDER SEAL)

Exhibit C-
Technical and Managerial Overview

Ishrat Jahan, Founder and President

Ishrat Jahan began working in Telecommunications in 1995 for T-Mobile as Director of Sales and Marketing. She managed and expanded the business by preparing and delivering sales presentations, developing and implementing the company's annual and quarterly revenue goals and forecasting future needs. Ms. Jahan managed sales and products by developing strategic marketing techniques designed to increase sales volume on a monthly basis. He also assisted various departments within T-Mobile to increase volume of sales, thereby achieving monthly targets. During his tenure with T-Mobile, Ms. Jahan produced and exceeded targeted amounts by as much as 197%.

In April 2020, Ms. Jahan founded and became President of Cathect Communications Inc. ("CCI") His vision for CCI included consulting with potential clients to advice on best practices and least cost solutions for telecommunications and software development. CCI also provides professional services to companies to include content and product support strategies, vertical market development, business partnership deal structures and customer acquisition. CCI provides services such as calling card, GPS tracking devices for cars and trucks. Ms. Jahan personally designed and executed advertising, direct mail and telemarketing campaigns for CCI in addition to many tasks related to initial start up of a telecommunications company. CCI currently provides telecommunications services in Nevada, TX and GA

Prior to working in telecommunications, Ms. Jahan spent years, 1982 to 1992, as Manager Administrator for Pakistan Services Limited. Her duties were to manage budgets, prepare expense reports, and purchase all hardware and software to meet the need of dynamic office environments. Ms. Jahan oversaw the company's office operations; directing a high performing staff of administrative professionals. She was responsible for accurately managing job-site financials, accounts receivable and payable, purchasing, weekly budgeting and creating gross margin reports.

Miss Jahan has earned her Bachelor's in Business Administration at the Al Khair University located in Rawalpindi, Pakistan in 1974.

Suzane Anderson, Manager of Operations

Suzane Anderson serves as Manager of Operations for CCI. She began working in telecommunications in May of 2011. Ms. Anderson has developed processes enabling the processing of online orders. Her daily duties include ensuring orders are processed, shipments are prepared, and inventories are accurate. Ms. Anderson also works with prospective customers as sales person, with existing customers as customer service representative, ensuring continuity of the customer's experience. She builds and enhances relationships to grow CCI's reputation as a competitive telecommunications services provider.

Saba Zubair- Chief Financial Officer

**Exhibit D –
Proposed Informational Tariff**

**RULES, REGULATIONS, AND
SCHEDULE OF RATES AND CHARGES
APPLICABLE TO END USERS**

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**FURNISHED BY
CATHECT COMMUNICATIONS INC.**

**2160 Lexington Lane,
Cummings, Georgia, 30040**

**WITHIN THE STATE OF SOUTH CAROLINA
866-951-3352**

This tariff is governed and interpreted according to the laws of the State of South Carolina.

Issued by:
Ishrat Jahan
2160 Lexington Lane,
Cummings, Georgia, 30040

South Carolina Tariff
 Cathect Communications Inc.
 Issuing Officer Ishrat Jahan
 CEO
 Issued Date: 11/20/2020
 Effective Date:

Original page | 2

TABLE OF CONTENTS

Description

CHECK SHEET	3
EXPLANATION OF SYMBOLS	4
APPLICATION OF TARIFF	5
SECTION 1.0 - DEFINITIONS	07
SECTION 2.0 - RULES AND REGULATIONS	10
SECTION 3.0 - SERVICE AREAS	30
SECTION 4.0 - SERVICE CHARGES AND SURCHARGES	31
SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS	33
SECTION 6.0 - RESERVED FOR FUTURE USE	38
SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST	39
SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES	42
SECTION 9.0 - TENNESSE RELAY SERVICE	43
SECTION 10.0 - RESERVED FOR FUTURE USE	44
SECTION 11.0 - MISCELLANEOUS SERVICES	45
SECTION 12.0 - EXCHANGE AREAS	47
SECTION 13.0 - RESERVED FOR FUTURE USE	49
SECTION 14.0 - RESERVED FOR FUTURE USE	50

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 2160 Lexington Lane,
 Cummings, Georgia, 30040

CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each

Page Number	Revision	Page Number	Revision
1	Original	35	Original
2	Original	36	Original
3	Original	37	Original
4	Original	38	Original
5	Original	39	Original
6	Original	40	Original
7	Original	41	Original
8	Original	42	Original
9	Original	43	Original
10	Original	44	Original
11	Original	45	Original
12	Original	46	Original
13	Original	47	Original
14	Original	48	Original
15	Original	49	Original
16	Original	50	Original
17	Original	51	Original
18	Original	52	Original
19	Original	53	Original
20	Original	54	Original
21	Original	55	Original
22	Original	56	Original
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32	Original		
33	Original		
34	Original		

page

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2160 Lexington Lane,
Cummings, Georgia, 30040

APPENDIX A

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate and regulation.
- (I) to signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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Cathect Communications Inc.
2160 Lexington Lane,
Cummings, Georgia, 30040

**South Carolina Tariff
Cathect Communications Inc.
Issuing Officer Ishrat Jahan
CEO
Issued Date: 11/20/2020
Effective Date:**

Original page | 5

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Cathect Communications to customers within the state of South Carolina.

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Cathect Communications Inc.
2160 Lexington Lane,
Cummings, Georgia, 30040

APPENDIX B

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business - A class of service provided to individuals enlarged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - South Carolina Public Service Commission.

Company or Carrier - Cathect Communications, unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that

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NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have impairments that prevent them from communicating over the telephone without the aid of a telecommunications device for the deaf.

SECTION 1.0 - DEFINITIONS, (CONTINUED)

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC - Local Exchange Company

Minimum Point of Presence ("MPOP") - The main telephone closet in the Customer's building.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange

Premises - A building or buildings on contiguous property.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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Cathect Communications Inc.
2160 Lexington Lane,
Cummings, Georgia, 30040

South Carolina Tariff
Cathect Communications Inc.
Issuing Officer Ishrat Jahan
CEO
Issued Date: 11/20/2020
Effective Date:

Original page | 8

Residence or Residential - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which

does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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Cummings, Georgia, 30040

SECTION 1.0 - DEFINITIONS, (CONTINUED)

Service Order - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of an Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Telecommunications Company or Provider - Used throughout this tariff to mean Universal Access, Inc. unless clearly indicated otherwise by the text.

TBD - To Be Determined.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of South Carolina, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
 - (1) The Customer is using the service in violation of this tariff; or
 - (2) The Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of South Carolina without rely for its choice of laws provision.
- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.3 Terms and Conditions, (Continued)

- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

2.1.4 Limitations on Liability

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
- (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal

- (3) actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.4 Limitations on Liability, (Continued)

(D) (Continued)

- (4) Any unlawful or unauthorized use of the Company's facilities and services;
- (5) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;
- (6) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (7) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (8) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (9) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (10) Any non-completion of calls due to network busy conditions;
- (11) Any calls not actually attempted to be completed during any period that Service is unavailable; And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

- (12) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.4 Limitations on Liability, (Continued)

- (E) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (F) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.6 Provision of Equipment and Facilities

- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) The through transmission of signals by Customer provided equipment or for The quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) Network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the company would normally construct;
- (E) on an expedited basis;

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.8 Special Construction, (Continued)

- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the South Carolina Commission's regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- (E) Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, Repairing, or upon termination of service as stated herein, removing the facilities or equipment of the

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Company;

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.3 Obligations of the Customer, (Continued)

2.3.1 General, (Continued)

- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.3.2 Liability of the Customer

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

2.4.3 Interconnection of Facilities

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.4 Customer Equipment and Channels, (Continued)

2.4.3 Interconnection of Facilities, (Continued)

- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

2.4.4 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

Company does not collect advanced payments.

2.5.2 Deposits

Company does not accept deposits from customers.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements

2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the South Carolina Administrative Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in South Carolina, or both, and are charged to a subscriber's telephone number or account in South Carolina.

The Customer is responsible for the payment of any federal access charges charged to the Company by its Underlying Carrier (including End User Common Line charge and Access Recovery Charge), which will be passed through directly to the Customer with no mark^up.

According to the *General Order dated December 5, 1990*, the company will provide free blocking of 900, 976, and 700 or informational numbers to any customer requesting same.

Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Non-recurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the billing period, or end of the last Day of the billing period, the charge for the fraction of the month in which service

**South Carolina Tariff
Cathect Communications Inc.
Issuing Officer Ishrat Jahan
CEO
Issued Date: 11/20/2020
Effective Date:**

Original page | 22

was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements, (Continued)

2.6.2 Billing and Collection of Charges, (Continued)

(D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

(E) If any portion of the payment is not received by the Company within 30 days of receipt of this bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of \$1.00 plus interest charge of 1.5 percent (%) for residential customers and \$1.20 plus interest charge of 1.5 percent (%) for business customers will apply to the unpaid balance carried forward for each balance greater than \$10.00 for regulated undisputed charges. The maximum total of late payment and interest charges will be \$10.00 for residence subscribers. Late payment charges are to be applied without discrimination. The company will not charge a late fee on a previously unpaid late fee.

Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill. Late payment charges do not apply to final accounts.

(F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules and procedure. The address of the Commission is as follows:

South Carolina Public Service
Commission • 101 Executive Center
Dr # 100, Columbia, SC 29210,
United States (803) 896-5100

(G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements, (Continued)

2.6.2 Billing and Collection Charges, (Continued)

- (H) Residential customers who sign-up for automatic payment may be eligible to receive a \$1.00 per month bill credit.
- (I) Residential customers who call to disconnect service with the Company and elect to stay may be eligible to receive a \$5.00 per month bill credit for up to 12 months.
- (J) Previous Company customers who are currently with another local exchange provider and transfer their local exchange service back to the Company may be eligible to receive a \$5.00 per month bill credit for upto 6 months.

2.6.3 Discontinuance of Service for Cause

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. Notice will be provided via First Class U.S. Mail.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until after the invoice is considered past due and that discontinuance cannot take place until five (5) days thereafter.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or governmental required alteration of the
- (F) Services to be provided or any violation of an applicable law or regulation, the

Company may immediately discontinue service without incurring any liability.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements, (Continued)

2.6.3 Discontinuance of Service for Cause

- (G) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (H) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (I) Without notice in the event of tampering with the equipment or services furnished by the Company.

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days notice Of desire to terminate service. If special construction is involved, the required notice shall be written.

2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements, (Continued)

2.6.6 Changes in Services Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A service charge of \$20.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

2.7 Allowances for Interruptions in Service

2.7.1 General

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any

person or entity other than the Company, including but not limited to the Customer.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.7 Allowances for Interruptions in Service, (Continued)

2.7.2 Limitations of Allowances, (Continued)

- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- (F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of Interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes Effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B) For calculating credit allowances, every month is considered to have thirty (30) days.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.7 Allowances for Interruption in Service, (Continued)

2.7.4 Application of Credits for Interruptions in Service, (Continued)

(C) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

(D) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

2.7.5 Limitations on Allowances

No credit allowance will be made for:

- (A)** interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- (B)** interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- (C)** interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (D)** interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (E)** interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (F)** interruption of service due to circumstances or causes beyond the reasonable control of Company; and
- (G)** that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction.

2.7.6 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or Cumulative service credits.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;
- (D) Minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.9 Reserved for Future Use

2.10 Reserved for Future Use

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

2.12 Notices and Communications

- 2.12.2** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.3** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.
- 2.12.6** The Customer can contact the Company for repair by calling: 877-841-1166.
- 2.12.7** Customer service inquiries, support, and billing questions can be made online by emailing **info@cathectc.com**, via phone by calling, 866-951-3352 and via mail to Cathect Communications Inc. 2160 Lexington Lane, Cummings, Georgia, 30040

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) AT&T.

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

4.1.1 Line Connection Charge Application

- A. The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered.
- B. On multiple line orders, the Line Connection Charge Additional Line applies for each additional line ordered after the first line per customer request.

	<u>Residence</u>	<u>Business</u>
Line Connection Charge, first line ¹	\$35.00	\$45.00
Line Connection Charge, each ad's line	\$20.00	\$30.00

4.1.2 Line Change Charge Application

- A. The Line Change Charge First Line is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.
- B. On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.
- C. If the Line Connection Charge First Line applies on a customer request, any additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.

	<u>Residence</u>	<u>Business</u>
	<u>e</u>	\$48.00
Line Change Charge, first line	\$35.00	\$11.00
Line Change Charge, each add'l line	\$15.00	

¹ Cathect Communications Inc. reserves the right to lower or waive the Connection Charge.

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONTINUED)

4.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician	<u>Residential</u>	<u>Business</u>
Initial 15 minute increment	\$50	\$50
Each Additional 15 minute increment	\$25	\$25

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$25.00	\$55.00

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the South Carolina Public Service Commission:

Standard Residence Line Service
Standard Business Line Service

Optional Calling Features

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)
Directory Assistance
Miscellaneous Services (including Vanity Numbers and Number Portability)

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Nonrecurring and Monthly Recurring Charges. Charges for local calling services are available on a flat rate basis only. Customers receive unlimited calling within their local calling area.

5.1.3 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

Governmental firefighting, GA State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to governmental emergency services agency in order to seek assistance for such an emergency.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

5.2 Reserved for Future Use

5.3 Reserved for Future Use

5.4 Reserved for Future Use

5.5 Standard Residence Line

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

5.7 Reserved for Future Use

5.8 Reserved for Future Use

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

5.9 Optional Calling Features

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Refer to Price Lists in Section 7.8 of this tariff for specific features offered with each type of local exchange service.

5.9.1 Features Descriptions

(A) **Call Forwarding:** Provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred.

(B) **Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call

(C) **Call Waiting -- Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding don't Answer feature active in order to forward a waiting call to another location.

(D) **Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

5.9 Optional Calling Features, (Continued)

5.9.1 Feature Descriptions, (Continued)

- (E) **Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (F) **Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand-alone feature or as an add-on to Caller ID Deluxe.
- (G) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (H) **Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- (I) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (J) **Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With the per line version of
- (K) The feature, all calls are placed with the end-user's number blocked.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

5.9 Optional Calling Features, (Continued)

5.9.1 Feature Descriptions, (Continued)

- (L) **Repeat Dialing:** Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to
Directory Assistance
Calls to 911

According to the *General Order dated October 23, 1989*, TSPs, together with Alternative Operator Service providers, must provide answer supervision and cannot attempt to collect for busy or unanswered calls.

- (M) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

- (N) **Unblock Collect Calling:** Permits the end-user to receive incoming collect calls.

5.10 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

Directory Distribution

A. Each customer shall receive, upon issuance, one copy of the directory which serves that customer. Upon customer request, the Company shall furnish, without charge, directories for up to five other exchanges in the same area code for each main station line serving that customer. Additional directories within, or any directories outside such customer's area code, will be furnished when requested by the customer at the rates set forth in the Directory Price List in paragraph 1.2 following. Shipping and handling charges of \$4.25 per directory shall apply for such additional directories or for directories outside the customer's area code.

B. The Company may charge for directories issued in replacement of those lost, destroyed, defaced, or mutilated while in the possession of a customer at the rates specified in 1.2 following. The Company also reserves the discretion to furnish additional directories without charge, upon request by a customer, where such provision will lead to a more efficient use of the service by that particular

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2160 Lexington Lane,
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Cathect Communications Inc.
Issuing Officer Ishrat Jahan
CEO
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Effective Date:

Original page | 39

customer. Shipping and handling charges of \$4.25 per directory shipped shall apply to all directories for which the Company charges pursuant to this Paragraph. Distributions of directories are classified as neither local exchange nor interexchange telecommunications service.

5.11 Presubscription Services

SECTION 6.0 - RESERVED FOR FUTURE USE

6.1 [Reserved for Future Use]

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST

7.1 General

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the South Carolina Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of 's local exchange services, in whole or in part, prior to the effective date hereof.

7.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice- grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer- provided wiring, telephones, facsimile machines or other station equipment.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touch-tone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. The first month of service is free for new customers.

Monthly Service Plans (AT&T service areas)

	Rate
Basic Service Plan	29.99
Plus Service Plan (includes Caller ID, Call Waiting)	34.99
Premium Service Plan (includes Caller ID, Call Waiting, Call Return, Call Forwarding, 3-Way Calling, Repeat Dial)	44.99

SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)

7.2 Standard Residence Local Exchange Service, (Continued)

7.2.2 Other Monthly Recurring Charges

Customer Services Fee ²	\$5.00
Federal Subscriber Line charge	\$6.50
Paper Bill Fee	\$1.00

7.2.3 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Residential lines are listed in Section 4.1.1 of this tariff.

7.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer- provided wiring, telephones, facsimile machines or other station equipment

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

7.3 Standard Business Local Exchange Service, (Continued)

7.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

<u>AT&T Service Areas</u>	<u>Rate</u>
Basic Service Plan	\$35.00

7.3.2 Other Monthly Recurring Charges

Customer Service Fee	\$5.00
----------------------	--------

****Paper bill fee can be avoided in case a customer opts for electronic billing.**

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SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)

7.3.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Business lines are listed in Section 4.1.1 of this tariff.

7.5 Reserved for Future Use

7.6 Reserved for Future Use

7.7 Reserved for Future Use

SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$7.95	\$8.95
Call Return	\$7.95	\$8.95

Denial of per call activation for Three-Way Calling and/or Call Return from any line or trunk is available to Customers upon request at no additional charge.

7.8.2 Features Offered on a Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Monthly Charges		
Optional Calling Feature	Residence	Business
Call Block	\$6.95	\$6.95
Call Forwarding	\$7.95	\$9.95
Call Trace	\$6.95	\$6.95
Call Waiting - Deluxe	\$9.95	\$10.95
Call Return	\$7.95	\$7.95
Three Way Calling	\$7.95	\$9.95
Caller ID - Deluxe	\$9.95	\$14.95
Voicemail	\$9.95	\$9.95
Anonymous Call Rejection	\$6.95	\$6.95
Calling Number Delivery Blocking	\$6.96	\$6.96
Unblock Collect Calling	\$3.50	\$3.50
Non-Listed Number	\$3.50	\$3.50
Non-Published Number	\$7.00	\$7.00

SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES

8.1 Directory Assistance Services

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line.

Each Local Directory Assistance Call	\$2.99
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SECTION 9.0 – SOUTH CAROLINA RELAY SERVICE

9.1 Relay Service

The Company will provide access to a telephone relay center for the South Carolina Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for impaired and non- impaired customers to use. **The company will provide 8xx service in accordance with Section 501 of the order R-31839**

9.1.1 Regulations

- A.** Only intrastate calls can be completed using the South Carolina Relay Service under the terms and conditions of this tariff.
- B.** Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C.** Calls through the Relay Service may be billed to a third number only if that number is within the state of South Carolina. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.
- D.** The following calls may not be placed through the Relay Service:
 - 1. Calls to informational recordings and group bridging service;
 - 2. Calls to time or weather recorded messages;
 - 3. Station sent paid calls from coin telephones; and
 - 4. Operator-handled conference service and other teleconference calls.

9.1.2 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of the tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for, and the Company agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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Original page | 46

ELECTRONICALLY FILED - 2020 December 17 10:32 AM - SCPSC - Docket # 2020-293-C - Page 59 of 71

SECTION 10.0 - RESERVED FOR FUTURE USE

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SECTION 11.0 - MISCELLANEOUS SERVICES

11.1 Carrier Presubscription

11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

11.1.2 Presubscription Options - Reserved for Future Use

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90-day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate an intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONTINUED)

11.1 Carrier Presubscription, (Continued)

11.1.5 Presubscription Charges

(A) Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Nonrecurring Charges

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

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SECTION 12.0 – Local Exchange areas

12.01 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area
Isle of Palms	Charleston, Folly Beach, Mt. Pleasant, Sullivan's Island	Charleston
Joanna		Greenville
Johnston		Augusta, GA
Jonesville	<i>Florence, Latta</i>	Greenville
Lake View	Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York	Florence
Lake Wylie		Charlotte, NC
Lake Wylie West	Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York	NC
Latta	Dillon, Dillon, NC, <i>Florence</i> , Lake View	Florence
Liberty	Central, Easley, Greenville, Pickens, Six Mile	Greenville
Lyman	Blue Ridge, Greer, Inman, Spartanburg	Greenville

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12.03
 List of Exchanges by Local
 Access and Transport Area (LATA) (Cont'd)

Exchange

Basic Service Area
 Additional Exchanges

LATA for
 Expanded Service Area

Chapin-Little Mountain North,
 Newberry

Columbia

Prosperity

Salem

Maxton, NC, Parkton, NC, Pembroke, NC, exchange.
 NC, Red Springs, NC, Rowland, NC, St. NC GSST.
 Pauls, NC

Seneca, Walhalla, Westminste Greenville

Seneca

Clemson, Salem, Walhalla, Westminst
 er Greenville

Sharon
 Six Mile

Hickory Grove, York Charlotte, NC
 Central, Clemson, Easley, Libe Greenville
 y,
 Pickens

Society Hill
 Spartanburg

Darlington, Florence, Hartsville Florence
 Greenville
 Chesnee, Cowpens, Enoree, Inm
 an,
 Lyman, Pacolet, Woodruff

Salley

Springfield-

Columbia

St. George
 Sullivans Island

Harleyville Columbia
 Charleston, Folly Beach, Isle of Palms

Summerville
 Timmons ville

Mt. Pleasant Charleston
 Charleston Florence
 Darlington, Florence, Hartsville Greenville
 ar
 Blue Ridge, Greenville

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South Carolina Tariff
Original page | 51
Cathect Communications Inc.
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CEO
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12.03

List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Augusta, GA LATA

Aiken, SC	Gibson, GA	Midville, GA (ICE)	Thomson, GA
Appling, GA	Graniteville, SC	Millen, GA	Twin City, GA (ICE)
Augusta, GA	Harlem, GA	New Ellenton, SC	Wadley, GA
Bartow, GA (ICE)	Hephzibah, GA	North Augusta, SC	Warrenton, GA
Bath, SC	Jackson, SC (ICE)	Sardis, GA	Waynesboro, GA
Beech Island, SC	Johnston, SC	Sparta, GA	Wrens, GA
Edgefield, SC	Louisville, GA	Swainsboro, GA	

Charleston LATA

Awendaw (ICE)		Pineville (ICE)
Beaufort (ICE)		Ridgeland (ICE)
Bonneau (ICE)		St. Helena Island (ICE)
Charleston		St. Stephen (ICE)
Cottageville (ICE)		Sullivan's Island
Cross (ICE)		Summerville
Edisto Island		
Folly Beach	McClellanville (ICE)	Walterboro (ICE)
Hendersonville (ICE)	Moncks Corner (ICE)	Walterboro Rural (ICE)
Hollywood (ICE)	Mt. Pleasant	Williams (ICE)
		Yemassee (ICE)

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12.03 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Charlotte, NC LATA

Albemarle, NC (ICE)	Harmony, NC (ICE)	Morganton, NC
Alton, NC (ICE)	Harrisburg, NC (ICE)	Morven, NC (ICE)
		Mtn. View, NC (ICE)
Ansonville, NC (ICE)	Heath Springs, SC (ICE)	Mt. Holly, NC
Antioch, SC	Hemby Bridge, NC (ICE)	Newland, NC
		Newton, NC
Badin, NC (ICE)	Hickory, NC (ICE)	Norwood, NC (ICE)
Banner Elk, NC (ICE)	Hickory Grove, SC	Oakboro, NC (ICE)
		Peachland-Polkton, NC (ICE)
Beech Mtn., NC (ICE)	Hildebran, NC (ICE)	Pineville, NC (ICE)
Belmont, NC	Huntersville, NC	Reeds, NC (ICE)
		Rock Hill, SC (ICE)
Bessemer City, NC	Ijames, NC (ICE)	Rutherfordton, NC
Bethlehem, NC (ICE)	Indian Trail, NC (ICE)	Salisbury, NC
		Sharon, SC
Blowing Rock, NC	Kannapolis, NC (ICE)	Shelby, NC
Boone, NC	Kershaw, SC (ICE)	Sherrills Ford, NC (ICE)
		S. Crowders Creek, NC (ICE)
Caroleen, NC	Kings Mountain, NC	Southmont, NC (ICE)
Catawba, NC (ICE)	Lake Wylie, SC	Spruce Pine, NC
Charlotte, NC	Lake Wylie West, SC	Stanley, NC
	Lancaster, SC (ICE)	Statesville, NC
Cherryville, NC	Lattimore, NC	Stony Point, NC
China Grove-Landis, NC (ICE)	Lawndale, NC	Sugar Grove, NC (ICE)
Churchland, NC (ICE)	Lenoir, NC	Taylorsville, NC
Claremont, NC	Lexington, NC (ICE)	Troutman, NC
Cleveland, NC	Lilesville, NC (ICE)	Union Grove, NC (ICE)
Clover, SC	Lincolnton, NC	Valdese, NC (ICE)
Concord, NC (ICE)	Locust, NC	Wadesboro, NC (ICE)
Cooleemee, NC (ICE)	Lowell, NC	Watauga, NC (ICE)
Davidson, NC	Maiden, NC	Waxhaw, NC (ICE)
Denton, NC (ICE)	Marshville, NC (ICE)	Welcome, NC (ICE)
Denver, NC	Matthews, NC (ICE)	Wingate, NC (ICE)
Ellenboro, NC	Mill Creek, SC	York, SC
Forest City, NC	Mocksville, NC (ICE)	Gastonia, NC
Fort Lawn, SC (ICE)	Monroe, NC (ICE)	Goose Creek, NC (ICE)
Fort Mill, SC (ICE)	Mooresville, NC (ICE)	Granite Falls, NC (ICE)

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**12.04 List of Exchanges by Local
Access and Transport Area**

Columbia Lata		
Allendale	Estill (ICE)	Orangeburg
Bamberg	Eutawville (ICE)	Pelion (ICE)
Barnwell	Fairfax (ICE)	Pinewood (ICE)
Batesburg	Gilbert (ICE)	Pocalla (ICE)
	Great Falls (ICE)	
Bishopville (ICE)	Hampton (ICE)	Pond Branch (ICE)
Bishopville Rural (ICE)	Harleyville (ICE)	Prosperity
	Holly Hill (ICE)	Ridge Spring (ICE)
Blackville	Lewisville (ICE)	Ridgeway (ICE)
Bowman (ICE)	Lexington (ICE)	St. George
Branchville (ICE)	Lynchburg (ICE)	St. Matthews (ICE)
	Manning (ICE)	Santee (ICE)
Camden	Mayesville (ICE)	Shawview Heights (ICE)
Cameron (ICE)		
Chapin-Lt. Mtn. North		
	Newberry	
	North (ICE)	
East Sumter (ICE)		
North Summerton (ICE)		
North Sumter (ICE)	Wagener	
	Norway (ICE)	Whitmire
Ehrhardt (ICE)	Williston (ICE)	
Elloree (ICE)	Winnsboro (ICE)	
Oakland (ICE)		
Olar (ICE)		

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SECTION 13.0 - RESERVED FOR FUTURE USE

13.1 Reserved for Future Use

SECTION 14.0 - RESERVED FOR FUTURE USE

14.1 Reserved for Future Use

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SECTION 15.0 - PROMOTIONAL OFFERINGS / CONTRACT & ICB

15.1 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

15.2 Contract Rates / Individual Case Basis (ICB) Arrangements

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an individual case basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this tariff shall be incorporated into, and be part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis. Contracts/ICB arrangements are subject to Commission review.

Index

1	(C)	4
2	(D)	4
3	(I)	4
4	(M)	4
5	(N)	4
6	(R)	4
7	(S)	4
8	(T)	4
9	Access Line	07
10	Account Codes	07
11	Advance Payment	07
12	Authorized User	07
13	Business	07
14	Commencement Date	07
15	Commission	08
16	Company or Carrier	08
17	Customer	08
18	Deposit	08
19	Dial Pulse	08
20	DID Trunk	08
21	Dual Tone Multi-Frequency	08
22	End Office	08
23	End User	08
24	Hearing Impaired	08
25	Hunting Minimum Point of Presence	08
26	In-Only	08
27	IXC or Interexchange Carrier	08
28	LATA	08
29	LEC	08
30	Monthly Recurring Charges	08
31	Multi-Frequency	08
32	Non-Recurring Charge	06
33	Other Telephone Company	08
34	PBX	08
35	Premises	08
36	Recurring Charges	08
37	Residence or Residential	08
38	Service Order	09
39	TBD	09
40	Telecommunications Company or Provider	09

Index

41	Two Way	09
42	Usage Based Charges	09
43	User or End User	09
44	Allowance for Interruption	26
45	Anonymous Call Rejection	36
46	Bad Cheque charges	25
47	Billing and collection Charges	21
48	Call Block	36
49	Call forwarding	35
50	Call Return	36
51	Call Tracing	36
52	Caller ID	33
53	Calling Blocking Number	36
54	Callwaiting	35
55	Cancellation of Service	24
56	Customer Equipment	18
57	Customer Obligation	17
58	Customer Service	29
59	Definitions	06
60	Directory Distribution	37
61	Emergency calling	35
62	explanation of symbols	05
63	Late Fee	22
64	Liability	45
65	limitation on liability	12
66	Long Distance	36
67	Monthly Features	43
68	Non Routine Installation	15
69	Notices	29
70	Payment Arrangement	22
71	Payment for Service	21
72	Presubscription	47
73	Relay Service	45
74	Repeat Dialing	37

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Original page | 58

Index

75	Rules	11
76	Service Charges	31
77	Service Notification	14
78	Shortage of equipment and service	10
79	Special construction	15
80	Special promotion	54
81	Standard Business Local Exchange Service	41
82	Standard Residence Local Exchange Service	41
83	Three Way Calling	37
84	Transfers	28
85	Unblock Collect Calling	37

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